# Utilization of Automation and Robotics in Pharmacy Practice

# Hamdi Saleem Alharbi<sup>1</sup>, Nasser Gaed Alsubaie<sup>2</sup>, Faisal Mubarak Alharbi<sup>3</sup>, Meshari Ali Aljedaee<sup>4</sup>, Mohammed Rashed Aldhahri<sup>5</sup>

<sup>1</sup>Pharm.D, <sup>2</sup>Health Information Technician, <sup>3</sup>Pharmacy, <sup>4</sup>Health Information Technician, <sup>5</sup>Health Information Technician

# Paper Publication Date: 6th February 2021

## Abstract:

Automation and robotics have become an integral part of various industries, including healthcare. In pharmacy practice, these technologies play a crucial role in improving efficiency, accuracy, and safety of medication dispensing and management processes. This essay explores the implications of automation and robotics in pharmacy practice at the Master level, highlighting their benefits, challenges, and future prospects.

## Keywords: automation, robotics, pharmacy practice, medication management, efficiency, accuracy

Introduction:

Pharmacy practice has witnessed significant advancements in recent years with the integration of automation and robotics. These technologies have revolutionized the way medications are dispensed, managed, and monitored in healthcare settings. Automation in pharmacy practice refers to the use of computerized systems to perform tasks such as medication dispensing, packaging, labeling, and inventory management. Robotics, on the other hand, involves the use of machines and artificial intelligence to automate complex pharmaceutical processes. Together, automation and robotics offer numerous benefits in terms of efficiency, accuracy, and patient safety.

The utilization of automation and robotics in pharmacy practice has revolutionized the way medications are dispensed, managed, and administered. These technologies have significantly improved efficiency, accuracy, and patient safety in pharmacy settings. Here are some key areas where automation and robotics are commonly used:

Medication Dispensing: Automated dispensing systems, such as robotic prescription dispensing machines, can accurately count, label, and package medications. These systems reduce human errors, improve workflow efficiency, and minimize the risk of dispensing the wrong medication or dosage.

Medication Packaging: Robotic systems can automate the packaging of unit-dose medications, blister packs, and medication adherence packaging. These systems ensure consistent and precise packaging, enhancing medication safety and simplifying medication administration for patients.

Inventory Management: Automated systems can track medication inventory levels, monitor expiration dates, and facilitate efficient restocking processes. This helps pharmacies optimize their inventory, reduce waste, and ensure that essential medications are always available.

Pharmacy Workflow Optimization: Robotic systems can automate various tasks in the pharmacy workflow, such as sorting and organizing medications, handling and delivering prescription orders, and managing medication returns or recalls. This streamlines operations, reduces manual labor, and allows pharmacy staff to focus on patient care.

Medication Verification and Safety Checks: Robotic systems can perform automated barcode scanning and verification of medications, ensuring that the right medication is dispensed to the right patient. These systems

can also perform safety checks, such as detecting potential drug interactions or allergies, enhancing patient safety.

Compounding and Sterile Preparations: Robotic compounding systems are used in sterile compounding environments to prepare customized medications, intravenous (IV) admixtures, and other complex formulations. These systems can accurately measure and mix ingredients while maintaining aseptic conditions, reducing the risk of contamination and improving the safety and consistency of compounded medications.

Medication Administration Assistance: Robotic devices can aid in medication administration, especially for patients with limited mobility or cognitive impairments. For example, automated medication dispensers can remind patients to take their medications at the correct times and dispense the appropriate doses.

Data Analytics and Decision Support: Automation and robotics can integrate with pharmacy information systems to collect and analyze data on medication usage, adherence, and patient outcomes. This data can be used to generate insights and support clinical decision-making, leading to improved patient care and medication management.

The utilization of automation and robotics in pharmacy practice offers numerous benefits, including increased efficiency, reduced errors, improved patient safety, enhanced medication management, and better utilization of pharmacists' expertise. However, it is essential to maintain appropriate oversight, quality assurance, and regulatory compliance to ensure the safe and effective use of these technologies.

#### Methodology:

To understand the impact of automation and robotics in pharmacy practice at the Master level, a comprehensive review of relevant literature was conducted. Peer-reviewed journals, research articles, and case studies were analyzed to gather insights into the benefits and challenges associated with these technologies. The methodology also involved interviewing pharmacists and pharmacy technicians working in healthcare facilities that have implemented automation and robotics systems.

#### Results:

The results of the study revealed that automation and robotics have transformed pharmacy practice by streamlining medication dispensing processes, reducing errors, and optimizing workflow efficiency. Automated systems such as robotic dispensing machines, medication packaging systems, and electronic medication administration records have helped pharmacists and pharmacy technicians improve medication management and patient care. These technologies have also enhanced inventory control, medication safety, and regulatory compliance in pharmacy settings.

#### Discussion:

Despite the numerous benefits of automation and robotics in pharmacy practice, there are challenges that need to be addressed. One of the main concerns is the initial cost of implementing these technologies, which can be prohibitive for some healthcare facilities. Training staff to use automation and robotics systems effectively is also a time-consuming process that requires ongoing support and education. Additionally, there is a need for standards and regulations to govern the use of automation and robotics in pharmacy practice to ensure patient safety and data security.

#### Conclusion:

In conclusion, automation and robotics have revolutionized pharmacy practice by improving efficiency, accuracy, and patient safety. These technologies have the potential to enhance medication management processes at the Master level, enabling pharmacists and pharmacy technicians to focus on clinical care and patient counseling. However, to fully realize the benefits of automation and robotics in pharmacy practice, healthcare facilities need to invest in training, infrastructure, and regulatory frameworks. By embracing automation and robotics, pharmacies can deliver quality care and improve outcomes for patients.

# **References:**

- 1. Smith A, Leigh L. The impact of pharmacy automation on pharmacy technician practice in rural hospitals. J Rural Health. 2019;35(1):112-118.
- 2. Ching J, Morley K, Stevens E, Sule S. The integration of automated dispensing technology in pharmacy workflow: A qualitative study. J Pharm Pract. 2020;33(5):634-641.
- 3. McLeod M, Watkins N, Dosher A, Wilson G. Implementing robotic dispensing in a hospital pharmacy: A case study. Hosp Pharm. 2018;53(4):246-251.
- 4. Holmes J, Lee D, Buchan B, et al. Evaluation of an automated medication dispensing system in an outpatient oncology pharmacy. J Oncol Pharm Pract. 2021;27(3):646-651.
- 5. Vaida B, Lapage M, Parent L, et al. The impact of pharmacy automation on pharmacist and pharmacy technician workflow: A mixed-methods study. Res Social Adm Pharm. 2019;15(2):145-152.
- 6. Cho J, Lee H, Kang J, Kim J. Impact of pharmacy automation on patient care in a critical access hospital. J Pharm Technol. 2020;36(4):161-167.
- 7. Patel P, Rbrackalo T, Peterson N, Morrison B. The use of robotics in sterile compounding: A systematic review. Am J Health Syst Pharm. 2019;76(2):77-82.
- 8. Balogh P, Dharma V, Orrell K, et al. Pharmacy automation and medication errors: A systematic review. J Med Syst. 2018;42(5):90.
- 9. Lee J, Nam S, Ryu D, Kim D. The impact of pharmacy automation on medication errors: A metaanalysis. J Pharm Sci. 2021;110(3):1125-1135.
- 10. Zhou L, Plasek J, Mahoney L, et al. Unexpected patterns of medication dispensing and their implications for automated dispensing system design. J Biomed Inform. 2019;91:103120.